



Public Health
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Carroll County Health Department Annual Report Fiscal Year 2019



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<http://cchd.maryland.gov/>



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Carroll County Health Department Annual Report 2019

Vision

A safe and healthy community for all

Mission

The Carroll County Health Department is dedicated to promoting community health and wellness by educating and protecting the public through collaboration with community partners.

Values

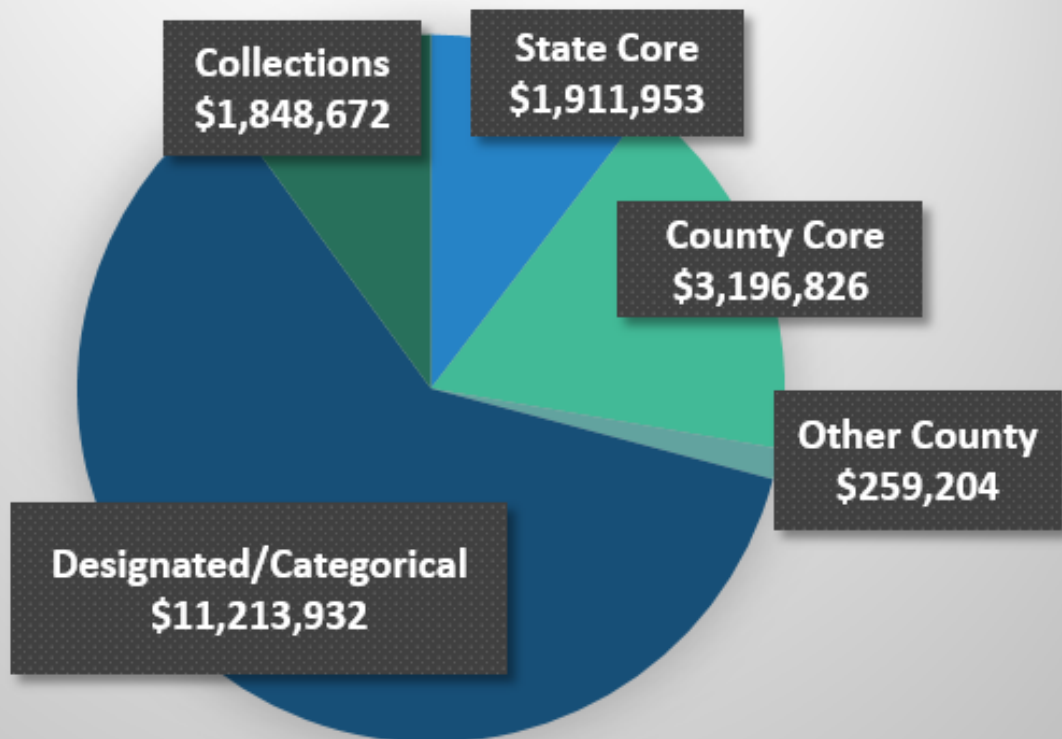
- *Excellence*
- *Integrity*
- *Professionalism*
- *Respect*
- *Responsiveness*



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Fiscal Year 2019 Budget Breakdown

Health Department Funding Sources for FY19



The Carroll County Health Department has a total budget of \$18,430,587.

About 61% of those funds come from grants, and nearly one million dollars or about 10% of these grant funds are competitive and non-continuous.

Collections, which come from paid services, account for 10% of the budget.

The State of Maryland supplies approximately 10% of the health department's budget, while the Carroll County Government supplies 17%. The remaining 1.4% of the budget is supplied by other funds made available by the county.



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Bureau of Prevention, Wellness, and Recovery

Services

- ✓ Planning, monitoring, and oversight of publicly-funded behavioral health services as the Local Behavioral Health Authority
- ✓ Integrated behavioral health services with Access Carroll
- ✓ Crisis Intervention Team (CIT) training for law enforcement to help community members with behavioral health issues or developmental disabilities
- ✓ Community planning through Overdose Prevention Workgroup, Behavioral Health Action Coalition, and Overdose Fatality Review Team
- ✓ **Substance Use Prevention Office:** Community presentations, health fairs, school-based education and outreach, resources, speakers, and conferences
- ✓ **Suicide Prevention Coalition:** Building resources for training, prevention and awareness, and access to care
- ✓ **State Care Coordination:** Connection to community/faith-based services and other human service organizations for patients transitioning into the recovery community
- ✓ **Screening Assessment Referral and Treatment (SART):** Screening and support services for at-risk pregnant women
- ✓ **Children's Early Screening, decision-Making, Assessment, Referral, and Treatment (ESMART):** Services for young children 0-8 years old with behavioral health challenges
- ✓ **Peer Recovery Support Services (PRSS):** Persons in long-term recovery share their lived experience to support clients and connect them with community resources to assist in successful recovery
- ✓ **Projects for Assistance in Transition from Homelessness (PATH):** Case management and support services for people with behavioral health disorders who are transitioning out of homelessness
- ✓ **Collaboration for Homeless Services (CHES):** Wrap-around support services to help homeless veterans and people with mental illness or substance abuse
- ✓ **Maryland Community Criminal Justice Treatment Program (MCCJTP):** Comprehensive and coordinated aftercare services to individuals with a serious mental illness and/or substance abuse disorder who are leaving incarceration
- ✓ **RE-Entry Program:** Case management for non-violent offenders with a history of substance use or mental health disorders, to improve successful living independently in the community and reducing recidivism to homelessness, incarceration, the emergency room or psychiatric hospitals



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Community Impact

Mental Health Support Services

- The Mobile Crisis Team dispatched 507 times; provided 202 face to face follow-up checks and safely managed 372 cases in home
- 21 recovery support services community events held, over 300 people served
- 1,035 people served by peer recovery support services
- 24 children's neurological and psychological evaluations completed in ESMART
- 10 new officers trained in Crisis Intervention Training
- Crisis response services: 147 CIT referrals completed, 56 urgent care appointments kept, 56 linked to resources in community
- 17 families of consumers with mental health concerns received support training
- STOP/Re-entry program: 247 clients assessed, 113 linked with community support, 3 completed substance use and mental health evaluations
- 11 adults and 1 family helped with housing through Continuum of Care grant
- 23 people housed through Collaboration for Homeless Services

The Mobile Crisis Team increased dispatches by 300% and safe management of cases in homes by 260%! A new call team was added to cover the call-in line when the team is out in the field. Some Mobile Crisis Team members are featured with Sheriff Jim DeWees on the bottom of

SUPPORT

page 7.





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Community Impact

Substance Abuse Prevention Services:

- 6,172 students reached through middle and high school health class presentations
- Over 60,000 people reached through drug and alcohol educational presentations
- 145 participants in Guiding Good Choices classes
- 9 participants in Staying Connected with Your Teen classes
- Over 50 outreach events and trainings focused on underage drinking
- With the Carroll County State's Attorney's Office: Heroin Still Kills—650 people attended the premiere; ongoing public screenings have reached over 1,000 people; 1,945 8th grade CCPS students reached through Don't Believe the Lie, and 140 parents and community members reached through Threats in Plain Sight (T.I.P.S)
- 68 opioid misuse prevention toolkits delivered to prescribers/pharmacies
- 382 First Responders served through education and outreach events
- 150 prescribers and medical staff educated on the risks and consequences of opioid misuse
- 12-month media campaign for Good Samaritan Law
- Ongoing PSAs educating the public about underage drinking, proper disposal of prescription medication, prescription opioid misuse, and 'Dear Future Me'



Behavioral Health Services:

- 307 pregnant women screened, 76 referred for follow-up
- 1,035 people received coaching, service linkages, and recovery plans
- 370 received re-entry services at Detention Center and/or in the community
- 81 received peer coaching and mentoring in Drug Court
- 147 Crisis Intervention Team Referrals were completed by trained law enforcement officers

Naloxone Training and Outreach

- 1,352 doses of Naloxone given out in trainings/refills
- 180 high-risk individuals received outreach services





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Highlights



“Heroin Still Kills:” In Summer 2018, CCHD collaborated with the CC State’s Attorney’s Office to produce “Heroin Still Kills,” a modern reboot of the groundbreaking 1999 original film “Heroin Kills.”



The film premiered in January 2019 to over 650 attendees. Like the original, “Heroin Still Kills” is part of a two-day curriculum for the 8th graders in Carroll County, and the film has been screened for over 1,000 people across the region. All 24 Maryland jurisdictions have received a copy of the film for use through the Health Department and Prevention Office. Learn more and watch the film online at www.heroinstillkills.com.



First Responders Appreciation Dinner: On May 22 2019, over 100 Carroll County First Responders were recognized for their efforts to help combat the effects of addiction. Many have reported experiencing frustration and compassion fatigue related to responding to opioid overdoses. The event was planned by the Opioid Prevention Coalition and featured messages of gratitude from local individuals in recovery who had naloxone administered by Carroll County first responders, as well as a presentation on first responder wellness by Harford County Sheriff’s Lieutenant Marc Junkerman. Watch a highlights video at <https://vimeo.com/339015329>.





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Bureau of Administration

Services

Direct Services to the Public:

- ✓ **Vital Records:** Birth and Death Certificates issued on site at cost to the citizens of Carroll County born in Maryland. Staff can assist those born outside of Maryland to contact the appropriate agency.
- ✓ **Clinical support services:** First point of contact for all Health Department visitors and clients. Intake services for all clinic clients including collections, insurance verification and scheduling.
- ✓ **Interpreter services:** On-site Spanish interpretation available for all Health Department services. Telephone translation available for other languages. Services provided at no cost to clients.
- ✓ **Non-emergency Medical Assistance Transportation:** No-cost transportation services for Medical Assistance participants who have no other means of transportation.



Health Planning:

- ✓ Facilitation of Local Health Improvement Plan and Coalition
- ✓ Collaboration with The Partnership for a Healthier Carroll County's Community Health Needs Assessment
- ✓ Communications and social media

Public Health Preparedness and Response:

- ✓ Coordination of community response planning with Emergency Management and other local and regional partners
- ✓ Education and outreach to community partners and county residents on preparedness



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Bureau of Administration

Services, continued

Internal Support:

- ✓ Administrative Support
- ✓ Budget and Fiscal, Procurement services
- ✓ Human Resources
- ✓ Information Technology
- ✓ Operations: Environmental Control, Fleet Management, Property Inventory, Records Management, Risk Management, Security
- ✓ Policy Management and Compliance

Birth certificate requests increased by over 50% from FY18 to FY19, in large part due to the Real ID Act. CCHD met this increased demand for services with a new part-time clerical staff and increased front desk support from other staff.



Community Impact

- 6,782 birth certificates issued
- 6,422 death certificates issued
- 13,807 people served with Medical Assistance transportation
- 26,275 rides provided for people with Medical Assistance Transportation
- 11,567 interpretation services provided
- Quality Improvement Team formed to improve internal and external services



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Bureau of Community Health Nursing

Services

- ✓ **Administrative Care Coordination Unit/Ombudsman Services:** Help for beneficiaries to navigate Medicaid/HealthChoice Program; investigations into disputes between beneficiaries and Managed Care Organizations (MCOs); support for cooperation with the Medical Assistance Program, MCOs, providers, and Administrative Service Organizations (ASOs).
- ✓ **Adult Evaluation and Review Services (AERS):** A Maryland Medicaid program providing comprehensive evaluations for aged and functionally disabled individuals who are at risk for institutionalization.
- ✓ **Breast and Cervical Cancer Program:** Breast and cervical cancer screening and support for income-eligible Carroll County residents.
- ✓ **Cigarette Restitution Fund Programs:**
 - The Tobacco Control Program provides education and resources on tobacco and other nicotine products such as electronic smoking devices, secondhand smoke, and prevention and cessation of tobacco and nicotine use.
 - The Cancer Prevention Education, Screening, and Treatment Program provides education about cancer prevention and screening, and colorectal cancer screening for income-eligible Carroll County adults.
 - The CRF Tobacco Sales Enforcement Program focuses on reducing tobacco and electronic smoking device (ESD) sales to youth as well as preventing tobacco and ESD use among youth.
- ✓ **Communicable Disease:** Adult immunizations, Hepatitis C testing, HIV testing and AIDS medical case management, disease surveillance and outbreak investigation, refugee health, Tuberculosis treatment and control
- ✓ **Community First Choice (CFC):** A program for Medicaid participants who require institutional levels of care to receive services in home and community-based settings. Staff conduct eligibility assessments and nurse monitoring to individuals receiving CFC services.



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Services, continued

- ✓ **Epidemiology:** Data collection, monitoring, and analysis; program planning assistance
- ✓ **Fetal/Infant and Child Fatality Review:** Team of professionals reviews local cases of fetal, infant, and child mortality and recommends community actions to prevent future deaths
- ✓ **Maryland Children's Health Program (MCHP) and Medical Assistance (MA):** Assists clients with the application process and Managed Care Organization selection through Maryland Health Connection (MHC); reviews documents provided by clients through MHC for acceptability and accuracy then verifies or fails those documents (VCLs); assists the pre and post-release inmate population with insurance application process at the Carroll County Detention Center and Parole and Probation office; refers clients who are not eligible for Medicaid, but are eligible for a Qualified Health Plan, to a local navigator for assistance.
- ✓ **Maternal/Child Health:** Child vaccinations, school health, vision and hearing screening in schools, Best Beginnings, and Infants and Toddlers programs
- ✓ **Nursing Administration** Support, planning, and outreach
- ✓ **Nursing Education Support and Preceptorship** for nursing students
- ✓ **Oral Health:** Dental services for low-income children and pregnant women
- ✓ **Reproductive Health:** Clinical services related to family planning, sexually transmitted infections, and colposcopy
- ✓ **Women, Infants, and Children (WIC):** The Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) provides nutrition support for eligible women, infants, and children up to age 5 years



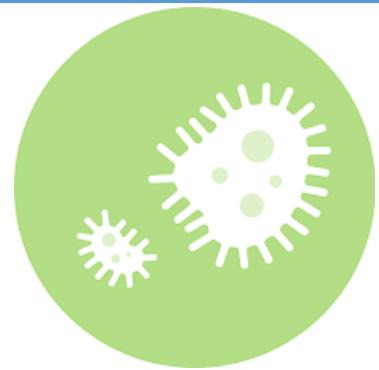
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Community Impact

Communicable Disease

- 10 outbreak investigations
- 1,068 reportable disease cases
- 54 people treated for rabies exposure
- 425 adults vaccinated for the flu
- 115 adults given other needed vaccines (excluding rabies)
- 798 HIV tests performed
- 367 Hepatitis C tests performed



Cigarette Restitution Fund



- 3,838 people educated about tobacco use or vaping prevention
- 212 people participated in smoking cessation programs
- 56 tobacco awareness campaigns offered
- 9,832 students were educated about the dangers of electronic smoking devices
- 41 colonoscopies performed
- Tobacco Sales Enforcement Program:
 - ◇ 339 tobacco sales compliance checks completed
 - ◇ 100 vendor education visits made
 - ◇ 224 youth caught vaping at school attended tobacco education class
 - ◇ 1,056 individuals educated about tobacco and electronic smoking devices



Bureau of Community Health Nursing

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Maternal/Child Health

- 264 children with special healthcare needs served
- 508 children immunized in clinic
- 1,689 immunizations given to children in clinic
- 5,350 immunizations given in schools
- 9,474 children vision-tested
- 9,512 children hearing-tested
- 31 Best Beginnings clients served

Maryland's Children's Health Insurance Program Eligibility Unit

- 2,066 children assisted
- 141 pregnant women assisted

Breast and Cervical Cancer Program

- 118 women received breast and/or cervical cancer screenings

Women, Infants, and Children (WIC)

- Average of 1,424 people per month received WIC benefits
- 2,312 individuals received WIC benefits at sometime during FY19

Reproductive Health

- 854 clients served
- 1,525 clinical visits

Oral Health

- 2,329 children's clinical visits
- 816 children seen for dental care
- 14 pregnant women received dental services

Adult Evaluation and Review Services (AERS)

- 583 individuals evaluated for health, psychosocial, cognitive, and functional needs and referred to appropriate health and community services



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Bureau of Environmental Health

Services

- ✓ **Community Hygiene:** Outreach and education for food handling, licensing and inspection of food facilities, food permits, tanning facilities, Clean Indoor Act, complaints, outbreak investigation, camp inspections and training
- ✓ **Well and Septic:** Well and on-site sewage disposal permits, sewage hauler registration, percolation testing, complaint investigation
- ✓ **Development and Subdivision Plan Review:** Plan and site plan reviews, building permit reviews, septage/sludge land applications, Bay Restoration Fund Grants
- ✓ **Water Quality:** Regulation of certain public water supplies, complaint investigation, public swimming pool inspections
- ✓ **Rabies:** Animal bite investigations, pet vaccination clinics, quarantine management
- ✓ **Community Health Promotion/Education:** Health and wellness outreach and education, car seat training (KISS) and car seat checks, bike safety, Cribs for Kids program, and elder health education
- ✓ **National Diabetes Prevention Program:** Evidence-based lifestyle change program for people with pre-diabetes with preliminary recognition from CDC

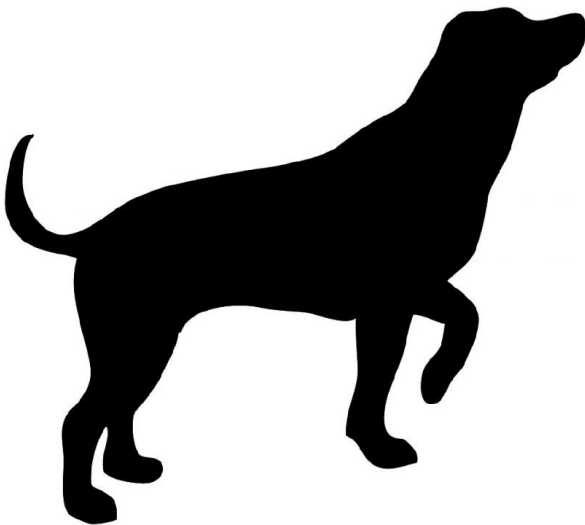




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Community Impact



Rabies

- 119 rabies samples submitted for testing
- 496 pets vaccinated for rabies
- 544 rabies exposures

Permits and Licenses Issued

- 3 exotic bird permits
- 402 septic systems (new construction and repair)
- 391 temporary food permits





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Community Impact

Community Health Promotion

- 97 car seats loaned
- 243 car seats installed
- 21,000 people taught about injury prevention at outreach programs such as health fairs
- 78 participants enrolled in National Diabetes Prevention Program



Safety Inspections

- 2,252 food service facility inspections
- 363 temporary food service event inspections
- 164 pool inspections
- 58 school inspections
- 10 sewage haul company inspections

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Annual Report-Fiscal Year 2019 (July 1, 2018– June 30, 2019)

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